

Tourism Quarterly

Issue 26: April-June 2022



September 2022

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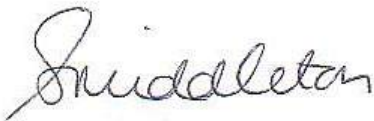
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Introduction

Finally, this is the quarter in which we started to welcome back leisure tourists to the Falklands, and the quarantine system was removed. This truly marks the restart of tourism in the Falklands in the post-COVID era. Already we see some leisure tourists trickling in, but it will not be until next quarter that we will really see how the landscape looks.

In this edition of *Tourism Quarterly* we have included updated and revised forecasts for inbound land-based tourists and cruise visitors to 2025 and 2028 respectively. These show an anticipated return to pre-COVID levels for land-based tourists by 2025, but a full return to normality for cruise visitors this coming season. We hope this will be achieved, and with a fair wind our land-based visitors may return more rapidly than currently predicted. As always, we will be tracking numbers quarterly in this publication.

Please drop me a line with any comments or thoughts you have about *Tourism Quarterly*. The aim of the publication is to provide useful and easily accessible information for everyone involved in tourism.

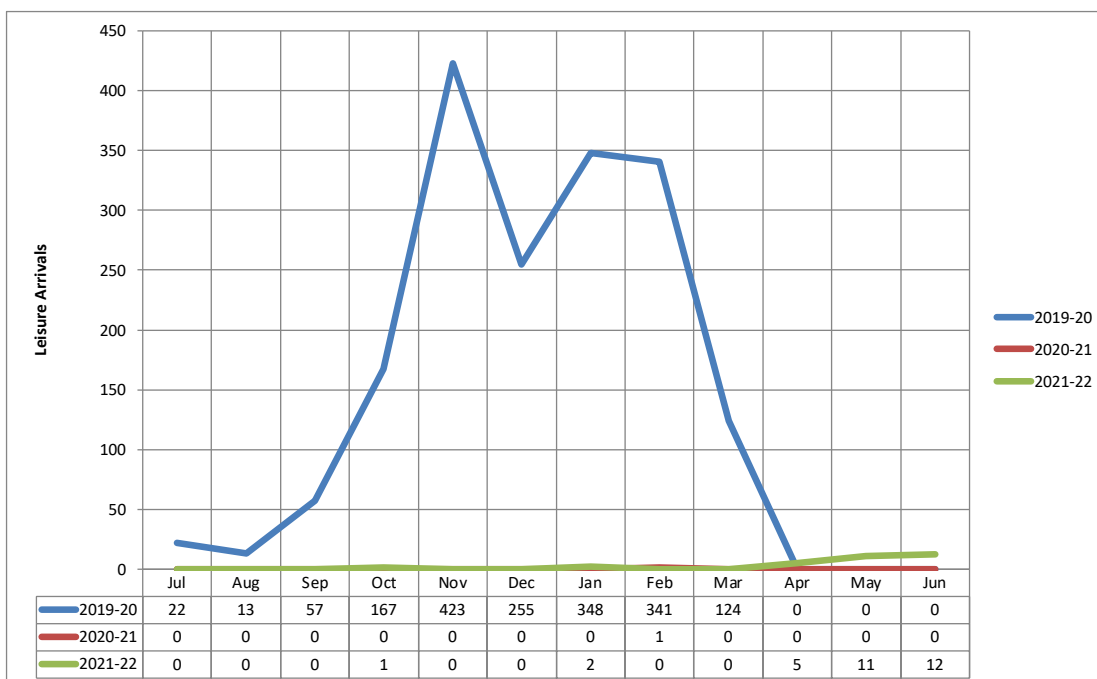
A handwritten signature in black ink that reads "Stephanie Middleton". The signature is written in a cursive, flowing style.

Stephanie Middleton
Executive Director

This Quarter

Leisure Tourist Arrivals

The Falkland Islands opened to leisure visitors on the 4th May 2022, and consequently the first “uptick” of arrivals appears in this quarter, with 28 leisure visitors.

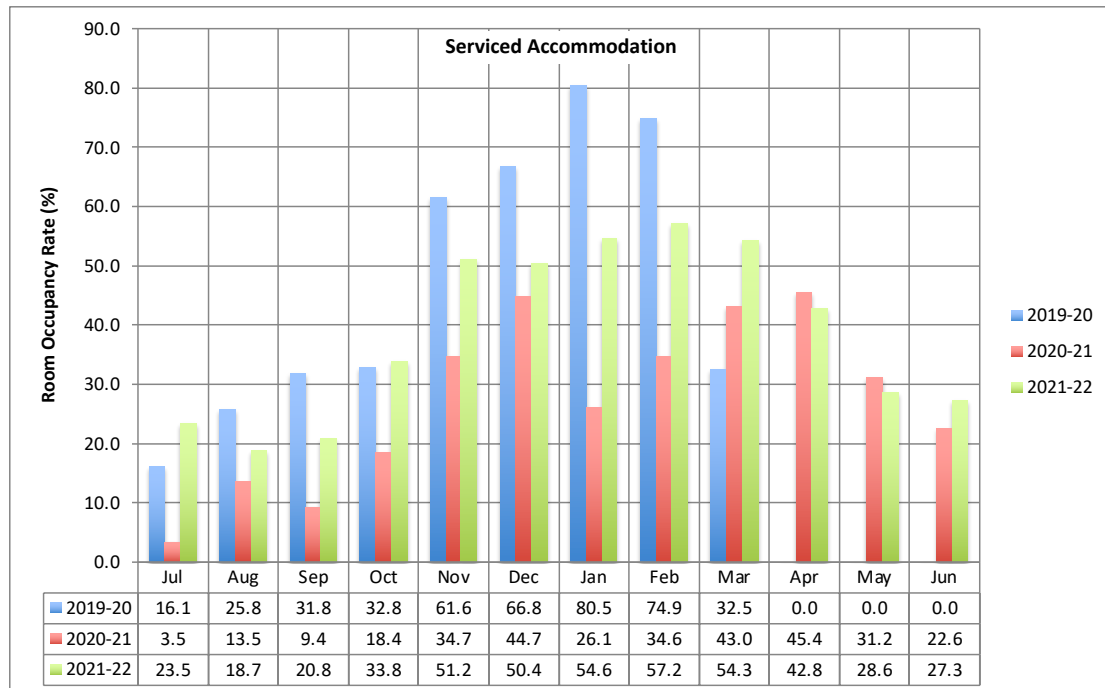


Month	2019-20	2020-21	2021-22	Change (%)
Jul	22	0	0	-
Aug	13	0	0	-
Sep	57	0	0	-
Oct	167	0	1	-
Nov	421	0	0	-
Dec	253	0	0	-
Jan	347	0	2	-
Feb	339	1	0	-
Mar	121	0	0	-
Apr	0	0	5	-
May	0	0	11	-
Jun	0	0	12	-
Total	1,740	1	31	-

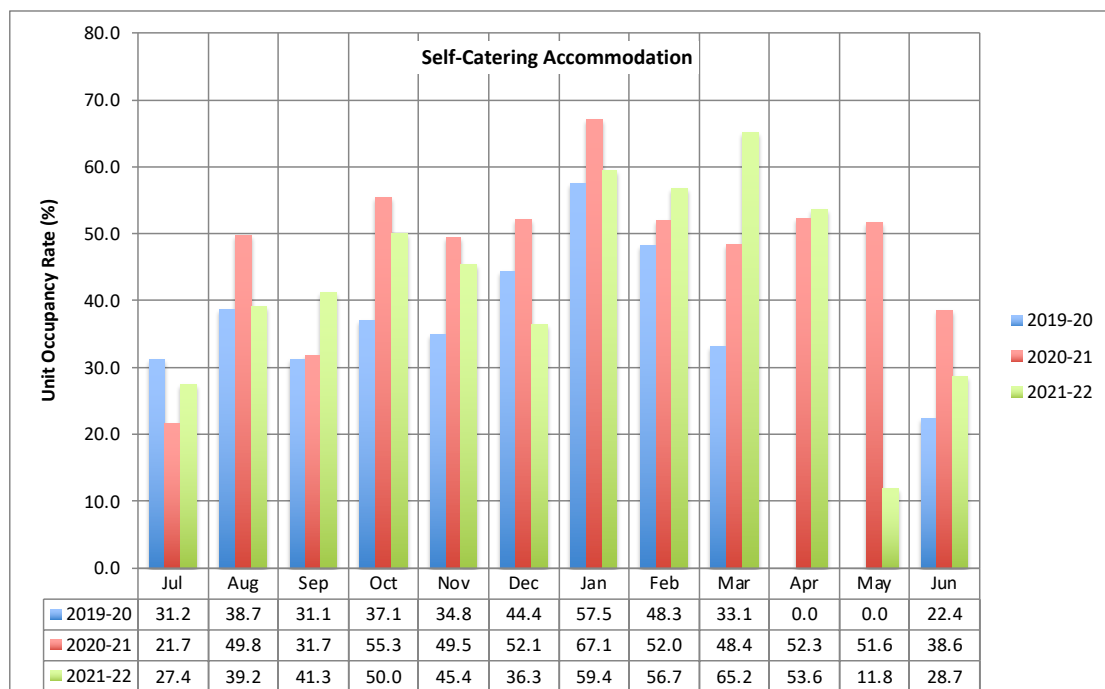
This Quarter

Accommodation Occupancy

Serviced accommodation occupancy in Q2 2022 was about the same as in Q2 2021, being marginally down in April and May, but up in June. Borders opened for leisure visitors in May without quarantine, so this could account for the growth in June.



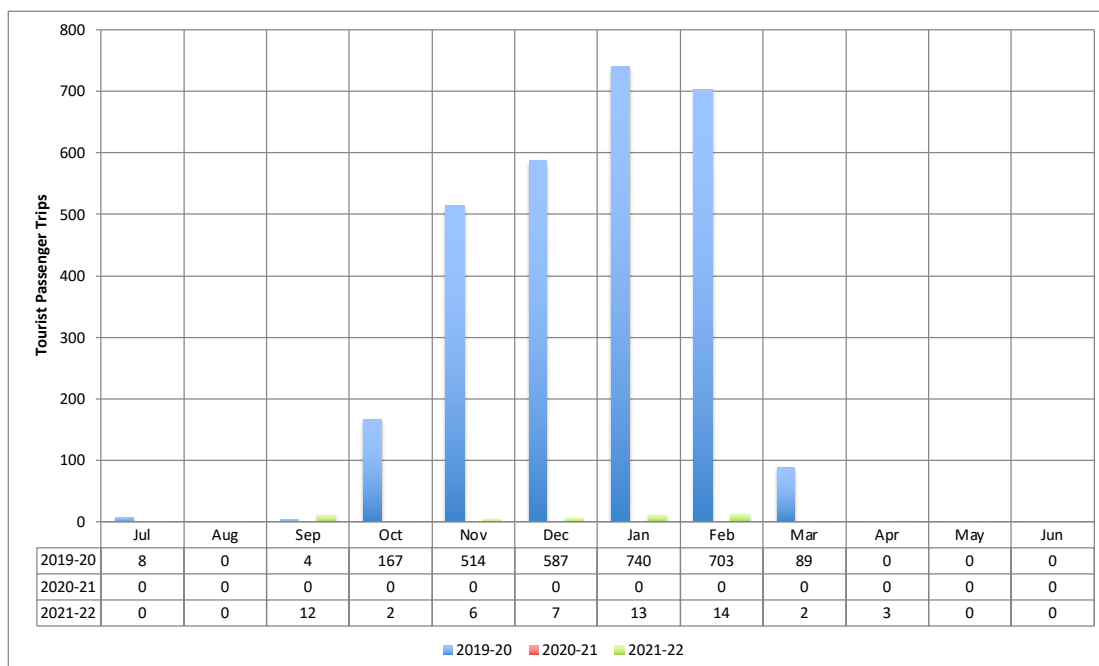
Self-catering accommodation was down in Q2 2022 compared to Q2 2021, significantly so in May and June (although April 2022 performed marginally better than April 2021). Concordia Bay was in dry dock in June, which affected the occupancy of properties on West Falkland. Also, during the winter months the occupancy rates of self-catering accommodation can swing considerably due to many properties shutting down if owners are overseas on holiday.



This Quarter

Tourist Passengers Carried on FIGAS

Only three tourist passengers were carried by FIGAS in Q2 2022 – despite the Falklands opening up on 4th May 2022 to leisure visitors, the impact of this is unlikely to be seen until October 2022. However, FIGAS did deliver almost 1,400 resident trips over Q2 2022.



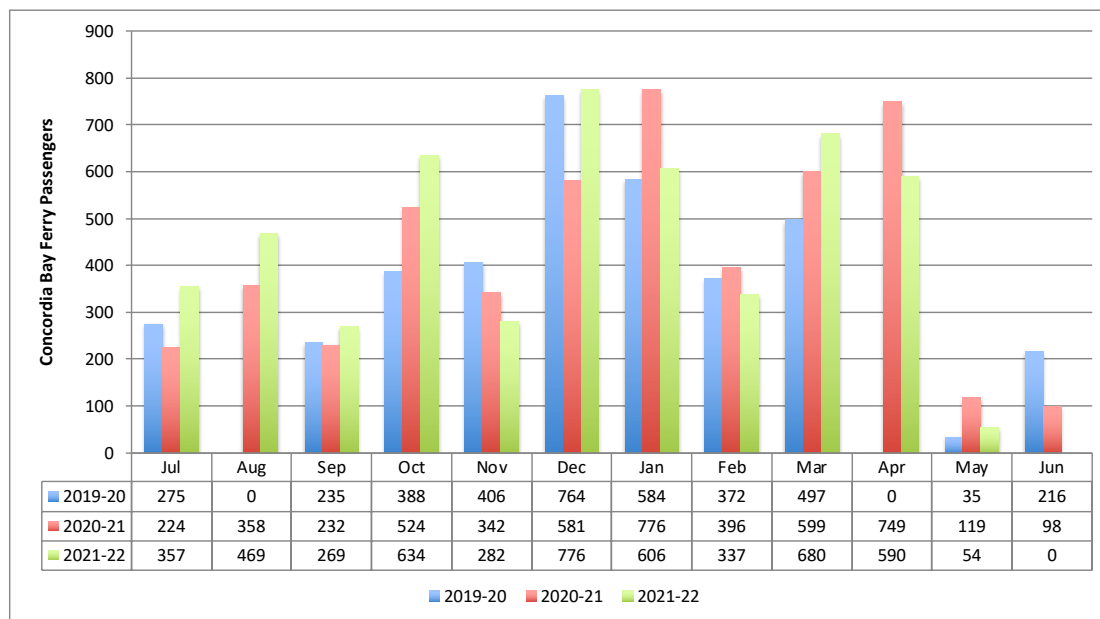
Month	2019-20	2020-21	2021-22	% Growth
Jul	8	0	0	-
Aug	0	0	0	-
Sep	4	0	12	-
Oct	167	0	2	-
Nov	514	0	6	-
Dec	587	0	7	-
Jan	740	0	13	-
Feb	703	0	14	-
Mar	89	0	2	-
Apr	0	0	3	-
May	0	0	0	-
Jun	0	0	0	-
Total	2,812	0	59	-

Courtesy of FIGAS

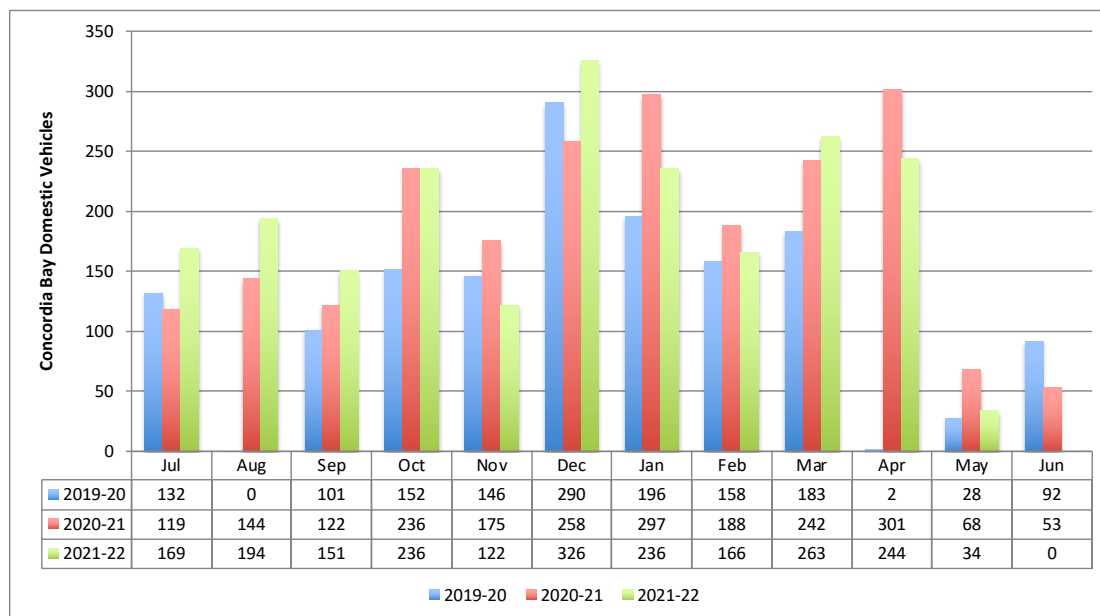
This Quarter

Passengers and Domestic Vehicles on Concordia Bay Ferry

Passenger movements on Concordia Bay in Q2 2022 were down 33.3% on the same period in 2021. In total 644 passengers were carried in the quarter, with the ship being out of service in June.



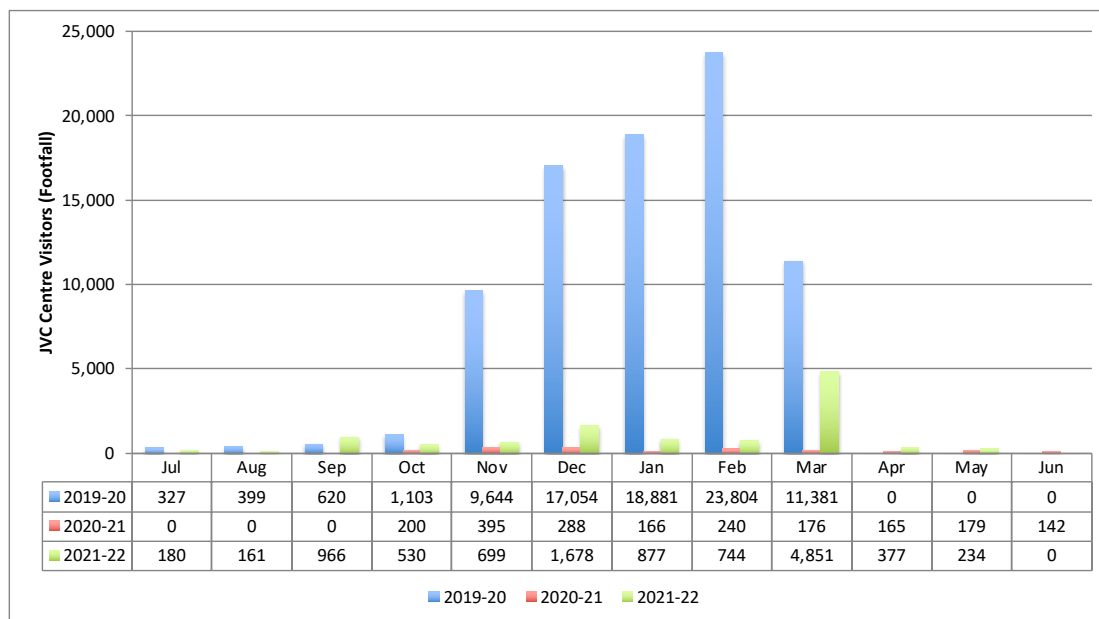
Domestic vehicles carried in Q2 2022 were down 34.1% on the same period in 2021. In total 278 domestic vehicles were carried in the quarter.



This Quarter

Jetty Visitor Centre Footfall

There were just over 600 visitors to the JVC in Q2 2022, up 25% on the same period in 2021; this was despite being closed for the whole of June 2022. Total visitors over the 12 months (July 2021-June 2022) numbered over 11,000 compared to under 2,000 during the previous 12 months.



Month	2019-20	2020-21	2021-22	% Growth
Jul	327	0	180	-
Aug	399	0	161	-
Sep	620	0	966	-
Oct	1,103	200	530	165.0%
Nov	9,644	395	699	77.0%
Dec	17,054	288	1,678	482.6%
Jan	18,881	166	877	428.3%
Feb	23,804	240	744	210.0%
Mar	11,381	176	4,851	2,656.3%
Apr	0	165	377	128.5%
May	0	179	234	30.7%
Jun	0	142	0	-
Total	83,213	1,951	11,297	479.0%

This Quarter

Website: www.falklandislands.com

The number of unique visitors to the FITB website increased by 10.8% in Q2 2022 compared to the same period in 2021; the number of pages viewed also increased, by 2.8%.

Website	Unique Visitors			Pages Viewed		
	2021	2022	(%)	2021	2022	(%)
Jan	36,015	34,991	(2.8)	67,872	88,677	30.7
Feb	33,154	32,278	(2.6)	60,536	78,427	29.6
Mar	29,376	32,517	10.7	68,534	81,618	19.1
Apr	28,247	33,266	17.8	72,798	81,754	12.3
May	28,679	31,575	10.1	80,574	78,412	(2.7)
Jun	29,235	30,595	4.7	76,600	76,339	(0.3)
Jul	28,403			77,776		
Aug	30,214			72,870		
Sep	29,142			75,633		
Oct	27,338			71,680		
Nov	28,043			69,453		
Dec	28,634			66,473		

Social Media: Facebook and Twitter

Facebook Reach fell in Q2 2022, down by 23.7% on Q2 2021, and Twitter Impressions were also down by 70.5%. Instagram Likes (not shown below) fell by 58.4% over the same period.

Social Media	Facebook Reach			Twitter Impressions		
	2021	2022	(%)	2021	2022	(%)
Jan	107,205	312,736	191.7	32,100	6,300	(80.4)
Feb	696,760	256,484	(63.2)	27,100	3,900	(85.6)
Mar	275,298	296,974	7.9	37,800	4,000	(89.4)
Apr	203,783	116,410	(42.9)	24,800	7,101	(71.4)
May	108,300	238,945	120.6	30,600	7,675	(74.9)
Jun	237,531	64,017	(73.0)	26,200	9,194	(64.9)
Jul	150,873			31,300		
Aug	375,030			16,100		
Sep	409,153			14,300		
Oct	80,733			3,300		
Nov	541,653			8,700		
Dec	149,989			1,500		

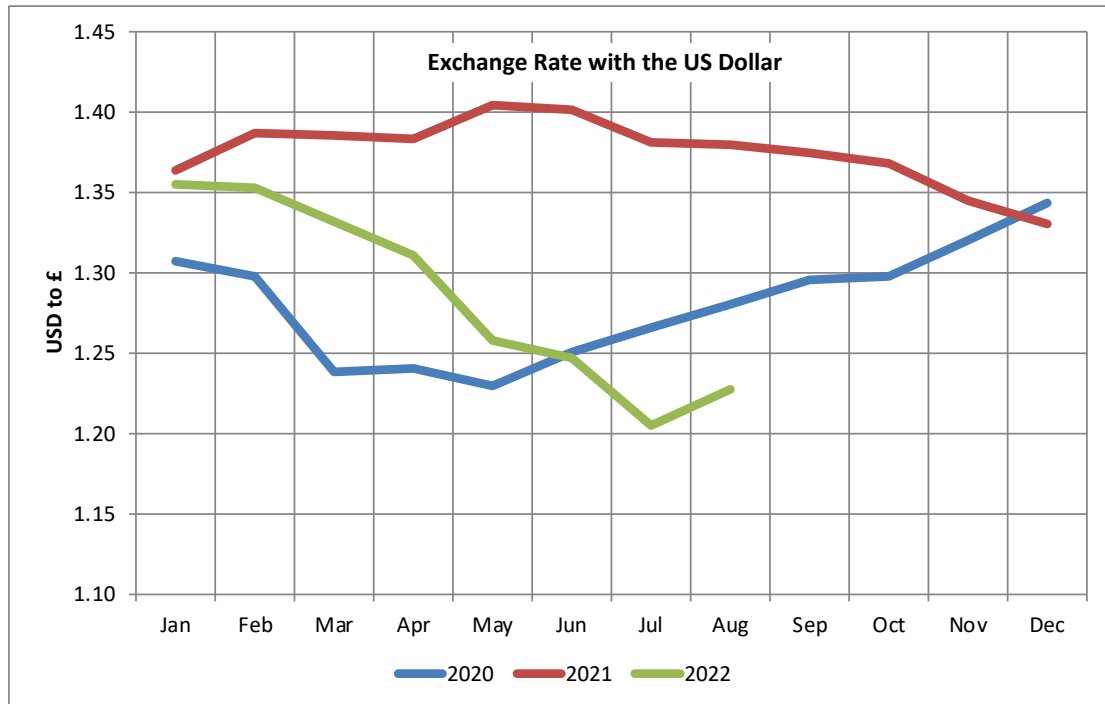
Facebook Reach: Total number times a post is displayed (seen) in the month

Twitter Impressions: Total number of times a tweet is displayed (seen) in the month

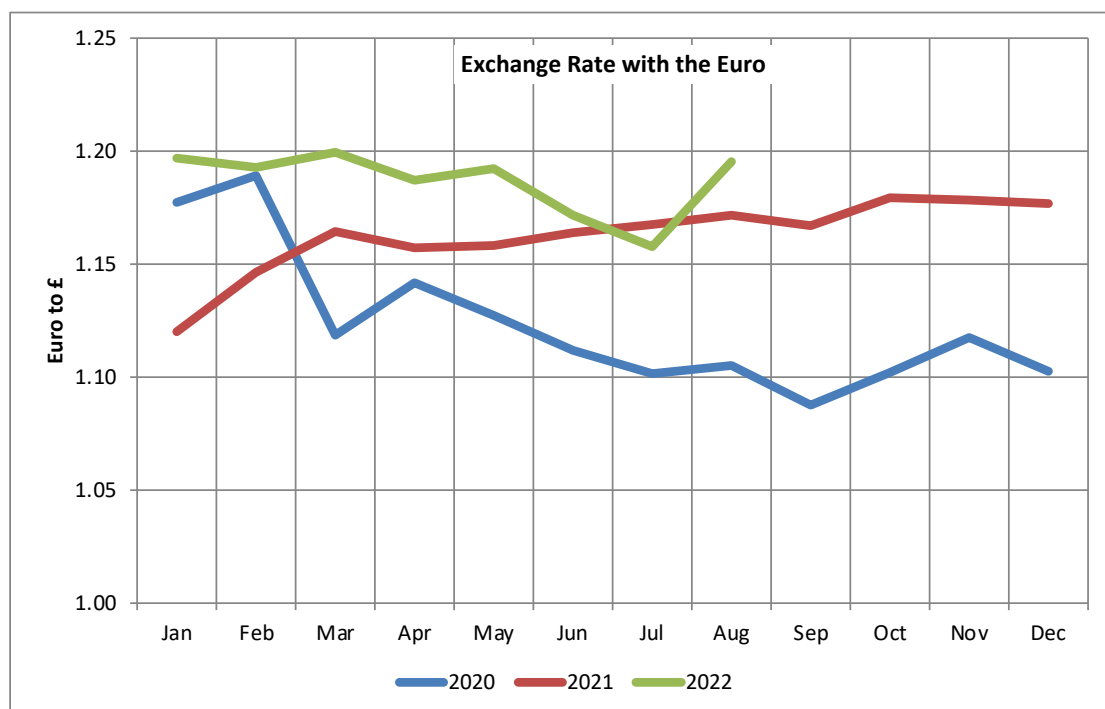
This Quarter

Currency Exchange Rates

US Dollar: During Q2 2022 the pound continued to weaken against the dollar; this has made the Falklands less expensive for US visitors; by June it passed below its lowest rate for at least three years.



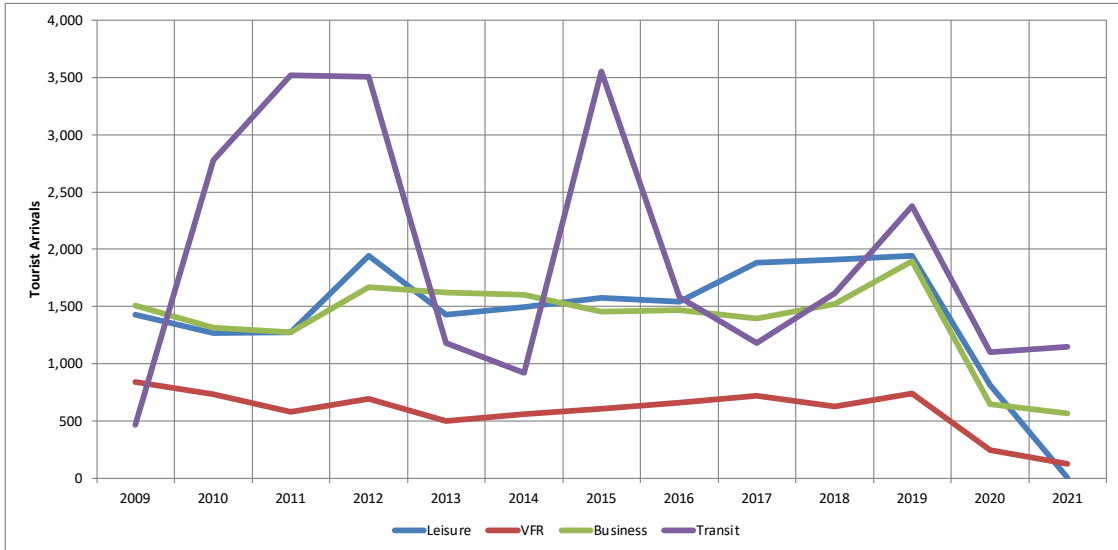
Euro: During Q2 2022 the pound remained broadly unchanged against the euro. Overall, the Falklands is more expensive for eurozone visitors than it has been for almost any time over the last three years.



Long Term Trends

Tourist Arrivals by Purpose of Visit (2009-2021)

Leisure tourism contracted by almost 100% in 2021 due to the COVID-19 pandemic and borders being closed to leisure visitors all year. Immigration reported just two arrivals for leisure purposes in 2021. Visits to friends and relatives (VFR) fell by 47.8%, business visitors fell by 12.4%, but transit visitors increased by 4.0% (mainly boarding and disembarking ships and/or moving to/from the Antarctic). Overall, tourist arrivals for all purposes fell by 34.4%.

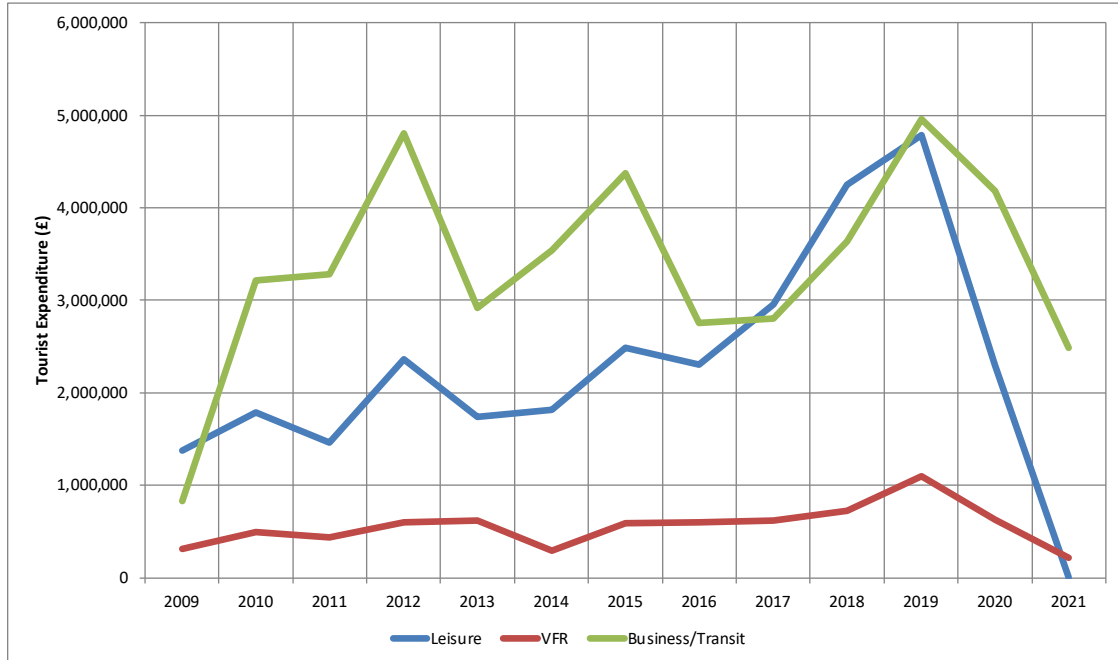


Year	Leisure	VFR	Business	Transit	Total	Leisure Growth (%)	Total Growth (%)
2009	1,429	839	1,510	468	4,246	(16.9)	(17.0)
2010	1,271	735	1,314	2,778	6,098	(11.1)	43.6
2011	1,276	578	1,277	3,518	6,649	0.4	9.0
2012	1,940	693	1,672	3,507	7,812	52.0	17.5
2013	1,426	501	1,621	1,179	4,727	(26.5)	(39.5)
2014	1,494	559	1,599	922	4,574	4.8	(3.2)
2015	1,576	605	1,455	3,553	7,189	5.5	57.2
2016	1,540	657	1,468	1,584	5,249	(2.3)	(27.0)
2017	1,884	718	1,392	1,184	5,178	22.3	(1.4)
2018	1,908	628	1,522	1,615	5,673	1.3	9.6
2019	1,943	738	1,897	2,379	6,957	1.8	22.6
2020	813	245	645	1,103	2,806	(58.2)	(59.7)
2021	2	128	565	1,147	1,842	(99.8)	(34.4)

Long Term Trends

Tourist Expenditure by Purpose of Visit (2009-2021)

Tourist (all purposes) expenditure is calculated from the Air Visitor Survey undertaken by FITB at MPA. In 2021, leisure tourism generated only £5,700 in visitor expenditure, with all types of tourist generating just over £2.7 million (the majority generated by business/transit tourists). This decline of 62% is less severe than might have been expected in the absence of leisure visitors, but is still only one-quarter of that generated in 2019.

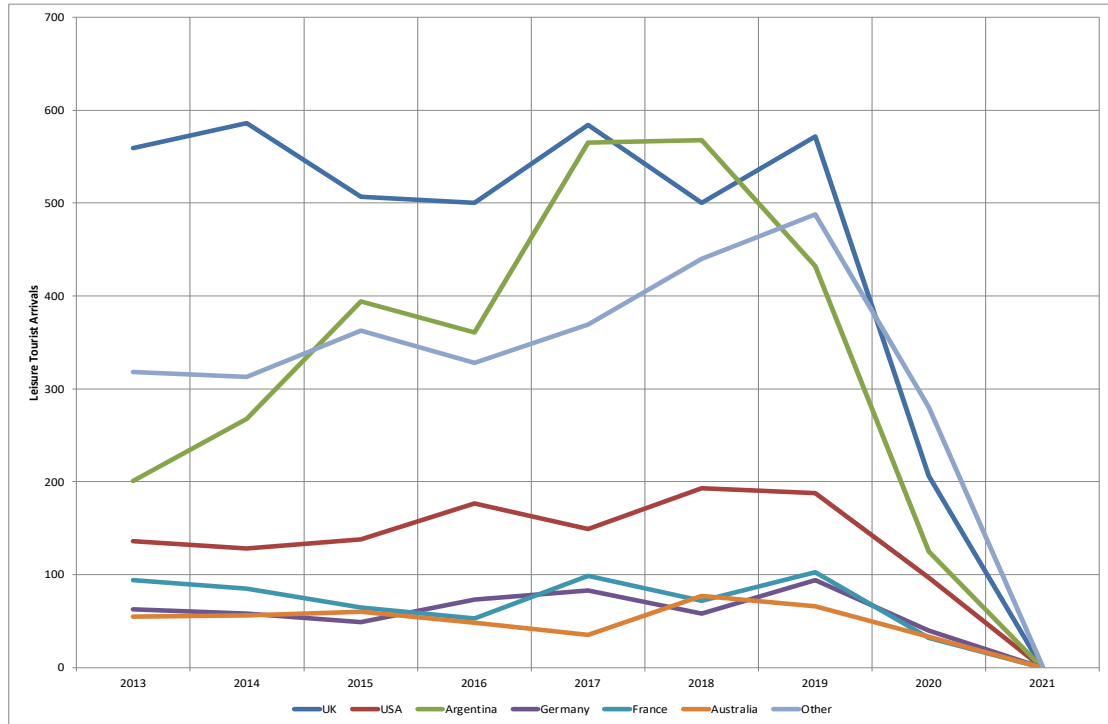









Year	Leisure (£)	VFR (£)	Business and Transit (£)	Total (£)	Change (%)
2009	1,377,367	316,014	827,058	2,520,439	
2010	1,784,484	491,199	3,217,856	5,493,539	118.0
2011	1,466,762	433,566	3,277,600	5,177,928	(5.7)
2012	2,367,014	605,500	4,802,000	7,774,514	50.1
2013	1,738,650	615,209	2,918,767	5,272,625	(32.2)
2014	1,820,273	297,587	3,541,343	5,659,203	7.3
2015	2,485,046	587,700	4,375,710	7,448,457	31.6
2016	2,301,832	600,524	2,759,802	5,662,158	(24.0)
2017	2,952,562	622,746	2,798,967	6,374,276	12.6
2018	4,248,173	727,273	3,638,361	8,613,807	35.1
2019	4,786,713	1,097,537	4,959,398	10,843,648	25.9
2020	2,297,212	627,161	4,185,639	7,110,012	(34.4)
2021	5,651	213,874	2,484,560	2,704,086	(62.0)

Long Term Trends

Leisure Tourist Arrivals by Country of Residence (2014-2021)

There were no notable leisure tourist arrivals to the Falkland Islands in 2021 due to borders being closed to these visitors.



Year								Total
2014	586	128	268	58	85	56	313	1,494
2015	507	138	394	49	65	60	363	1,576
2016	500	177	361	73	53	48	328	1,540
2017	584	149	565	83	99	35	369	1,884
2018	500	193	568	58	72	77	440	1,908
2019	572	188	432	94	103	66	488	1,943
2020	206	97	125	40	32	33	280	813
2021	0	0	0	0	0	0	2	2

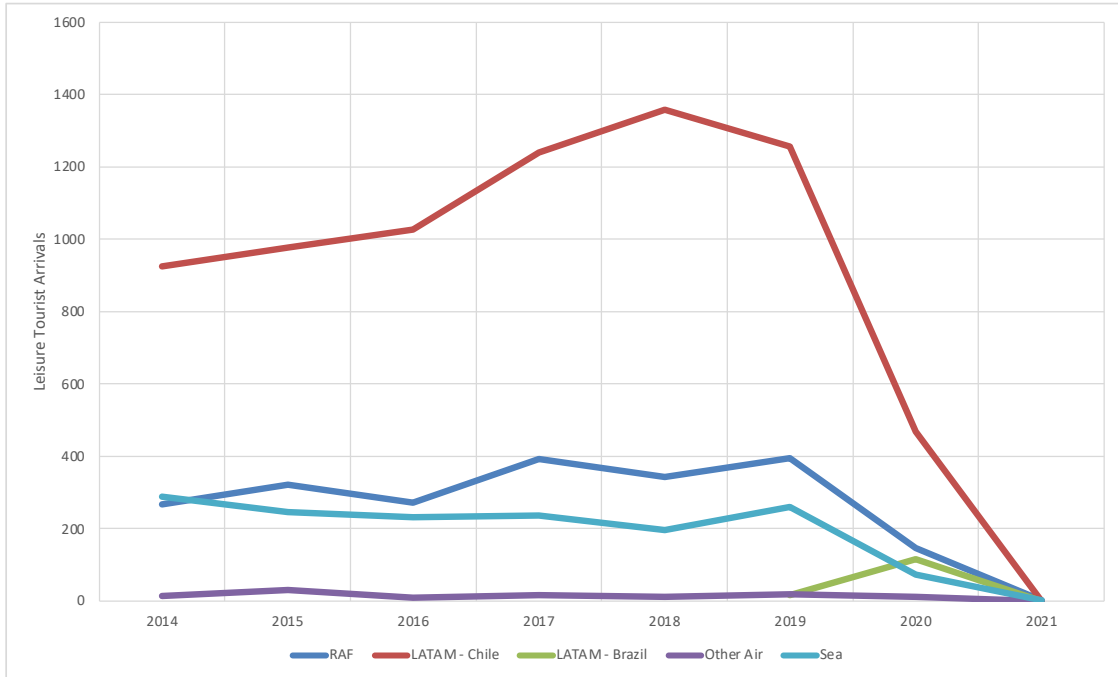
Year-on-year Growth Rates

2014	4.8	(5.9)	33.3	(7.9)	(9.6)	1.8	(1.6)	4.8
2015	(13.5)	7.8	47.0	(15.5)	(23.5)	7.1	16.0	5.5
2016	(1.4)	28.3	(8.4)	49.0	(18.5)	(20.0)	(9.6)	(2.3)
2017	16.8	(15.8)	56.5	13.7	86.8	(27.1)	12.5	22.3
2018	(14.4)	29.5	0.5	(30.1)	(27.3)	120.0	19.2	1.3
2019	14.4	(2.6)	(23.9)	62.1	43.1	(14.3)	10.9	1.8
2020	(64.0)	(48.4)	(71.1)	(57.4)	(68.9)	(50.0)	(42.6)	(58.2)
2021	-	-	-	-	-	-	(99.3)	(99.8)

Long Term Trends

Leisure Tourist Arrivals by Mode of Transport (2014-2021)

There were no notable leisure tourist arrivals to the Falkland Islands in 2021 due to borders being closed to these visitors.



Year	RAF Airbridge	LATAM-Chile	LATAM-Brazil	Other Air	Sea	Total
2014	266	926	0	13	289	1,494
2015	321	978	0	30	247	1,576
2016	273	1,026	0	10	231	1,540
2017	393	1,239	0	16	236	1,884
2018	342	1,359	0	12	195	1,908
2019	394	1,256	16	18	259	1,943
2020	147	468	115	11	72	813
2021	1	0	0	0	1	2

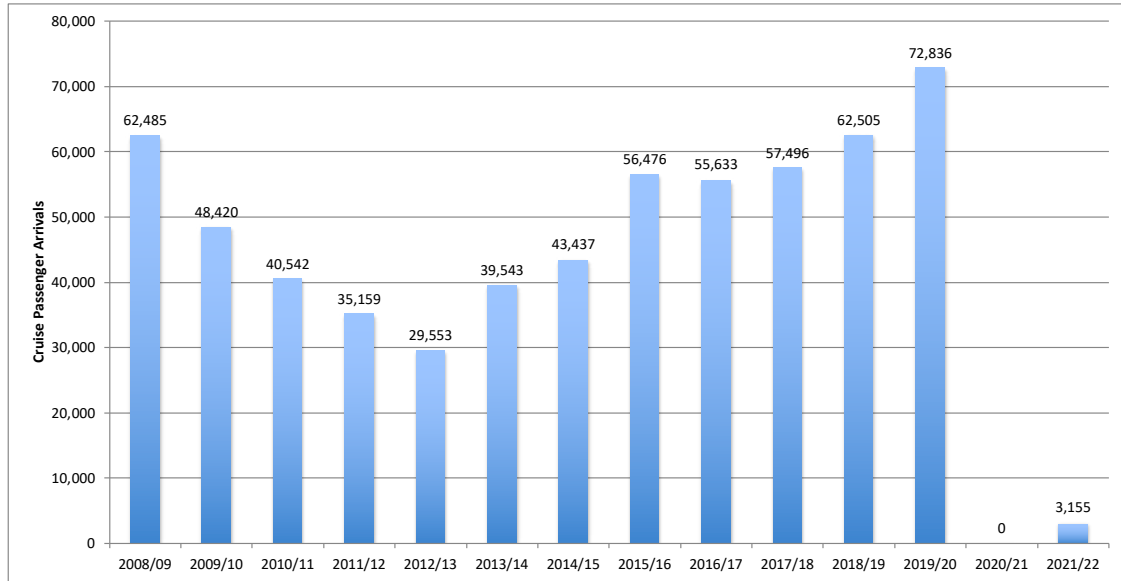
Year-on-year Growth Rates

2014	(15.3)	17.8	0.0	(87.9)	32.0	4.8
2015	20.7	5.6	0.0	130.8	(14.5)	5.5
2016	(15.0)	4.9	0.0	(66.7)	(6.5)	(2.3)
2017	44.0	20.8	0.0	60.0	2.2	22.3
2018	(13.0)	9.7	0.0	(25.0)	(17.4)	1.3
2019	15.2	(7.6)	0.0	50.0	32.8	1.8
2020	(62.7)	(62.7)	618.8	(38.9)	(72.2)	(58.2)
2021	(99.3)	-	-	-	(98.6)	(99.8)

Long Term Trends

Cruise Passenger Arrivals (2008-2022)

There were 3,155 cruise passenger arrivals in the 2021-22 season, when due to COVID-19 restrictions only expedition vessels were permitted to land passengers.



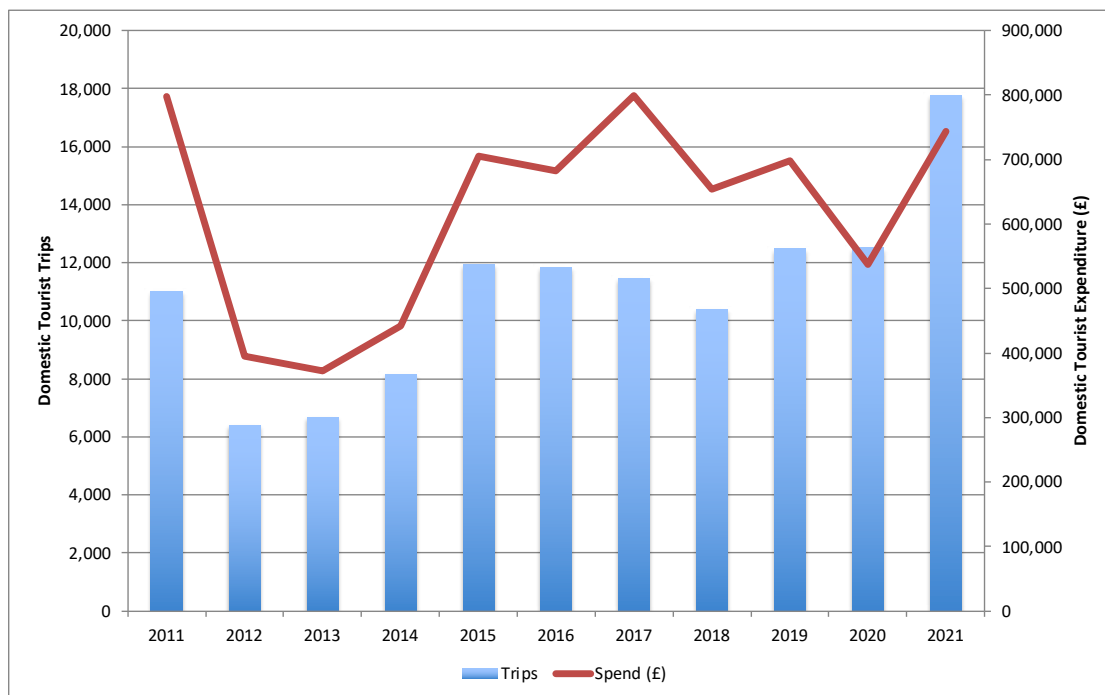
Season	Arrivals	Change (%)	Spend/Pax (£)	Total Spend (£)	Change (%)
2008/09	62,485		45.73	2,857,439	
2009/10	48,420	(22.5)	32.82	1,589,144	(44.4)
2010/11	40,542	(16.3)	34.50	1,398,699	(12.0)
2011/12	35,159	(13.3)	50.75	1,784,319	27.6
2012/13	29,553	(15.9)	57.27	1,692,500	(5.1)
2013/14	39,543	33.8	53.89	2,130,972	25.9
2014/15	43,437	9.8	54.87	2,383,388	11.8
2015/16	56,476	30.0	49.03	2,769,018	16.2
2016/17	55,633	(1.5)	57.77	3,213,918	16.1
2017/18	57,496	3.3	56.41	3,243,349	0.9
2018/19	62,505	8.7	64.89	4,055,949	25.1
2019/20	72,836	16.5	60.03	4,372,345	7.8
2020/21	0	-	-	0	-
2021/22	3,155	-	32.50	102,538	-

Long Term Trends

Domestic Tourism Trips and Expenditure (2011-2021)

Domestic tourism is estimated from the quarterly Domestic Household Survey undertaken by FITB. Domestic tourism trips grew significantly in 2021 to almost 18,000 trips (up 42%). These domestic tourists spent 50,523 nights away from home, with an average length of stay of 2.9 nights. Domestic tourists spent almost £744,000 in 2021, representing an average spend per trip of £41.87 or an average spend per night of £14.72.

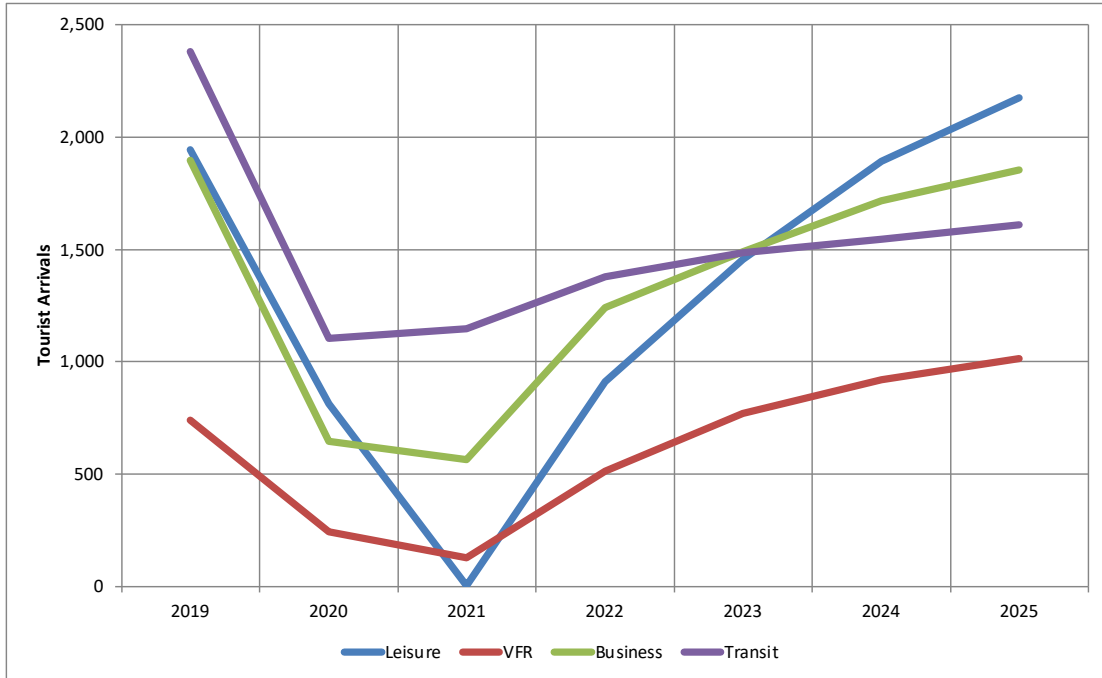
The TRIP scheme that was put in place by the Falkland Islands Government (FIG) to encourage domestic travel and support the tourism industry in the absence of international visitors, effectively subsidised travel for travellers. Consequently, travellers only reported on their direct spend, and not that provided for by FIG, which explains a slightly lower spend per trip and spend per night than in previous, pre-TRIP (pre-COVID), years.



Forecasts

Overnight Tourism Forecasts to 2025

A total of 910 leisure tourists are expected to visit the Falklands in 2022. This is significantly below what was originally expected pre-COVID in what was anticipated to be a record year with the 40th Anniversary of the Falklands War. However, growth is expected to be strong in 2023 and 2024, leading to full pre-COVID levels by 2025 when almost 2,200 leisure tourists are expected.

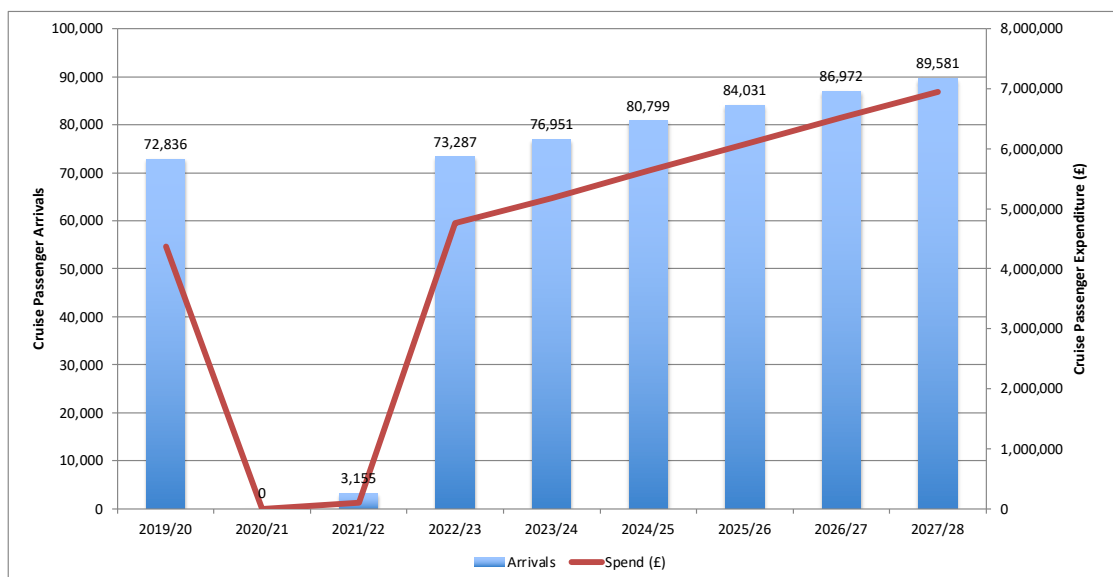


Year	Leisure	VFR	Business	Transit	Total	Leisure Growth (%)	Total Growth (%)
2019	1,943	738	1,897	2,379	6,957	1.8	22.6
2020	813	245	645	1,103	2,806	(58.2)	(59.7)
2021	2	128	565	1,147	1,842	(99.8)	(34.4)
2022	910	512	1,243	1,376	4,041	45,400.0	119.4
2023	1,456	768	1,492	1,487	5,202	60.0	28.7
2024	1,893	922	1,715	1,546	6,076	30.0	16.8
2025	2,177	1,014	1,853	1,608	6,651	15.0	9.5

Forecasts

Cruise Passenger Arrivals and Expenditure Forecasts to 2028

Around 73,000 cruise visitors are forecast to visit the Falklands in the 2022/23 season, generating a rapid and strong bounce-back following the COVID-19 pandemic. More moderate growth is expected thereafter, with total cruise arrivals approaching 90,000 expected in the 2027/28 season.



Season	Arrivals	Arrivals Growth (%)	Total Spend (£)	Spend Growth (%)
2019/20	72,836	16.5	4,372,345	7.8
2020/21	0	(100.0)	0	-
2021/22	3,155	-	102,538	-
2022/23	73,287	2,222.9	4,763,655	4,545.8
2023/24	76,951	5.0	5,181,904	8.8
2024/25	80,799	5.0	5,636,875	8.8
2025/26	84,031	4.0	6,073,395	7.7
2026/27	86,972	3.5	6,512,258	7.2
2027/28	89,581	3.0	6,949,100	6.7